



# HOLANI CONSULTANTS PRIVATE LTD.

"Creating Possibilities, Creating Value."

## INVESTOR GRIEVANCES REDRESSAL

### (STOCK BROKING DIVISION)

Data for month ending February, 2022

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL		NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL		NIL
3	Stock Exchanges	NIL	NIL	NIL	NIL	NIL		NIL
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL		NIL
	<b>Grand Total</b>	<b>NIL</b>	<b>NIL</b>	<b>NIL</b>	<b>NIL</b>	<b>NIL</b>		<b>NIL</b>

### Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	February -2022	NIL	NIL	NIL	NIL
2	January -2022	NIL	NIL	NIL	NIL
3	December -2021	NIL	NIL	NIL	NIL
4	November -2021	NIL	NIL	NIL	NIL
5	October -2021	NIL	NIL	NIL	NIL
	<b>Grand Total</b>	<b>NIL</b>	<b>NIL</b>	<b>NIL</b>	<b>NIL</b>

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.





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## Trend of annual disposal of complaints

SN	Year	Carried forward From previous year	Received during the year	Resolved During the year	Pending at the end of the year
1	2021-22	-	-	-	-
	<b>Grand Total</b>	-	-	-	-

